

*e*Money

# The Power of Financial Planning Technology

Presentation for the SEC AMAC Subcommittee

July 7, 2021



# eMoney Advisor at a Glance

Award-winning leader in FinTech with 20+ years of experience in serving financial professionals

Founded in

**2000**

Acquired in

**2015**

by  **Fidelity**  
INVESTMENTS

**800+**

team members

**~80K**

financial professionals use eMoney

**23M**

aggregated accounts

**4.5M**

households served

**16**

InvestmentNews  
**INNOVATION**  
AWARDS



Wealth  
Management.com  
Industry Awards

Innovation Awards 2015 -2021

**15**



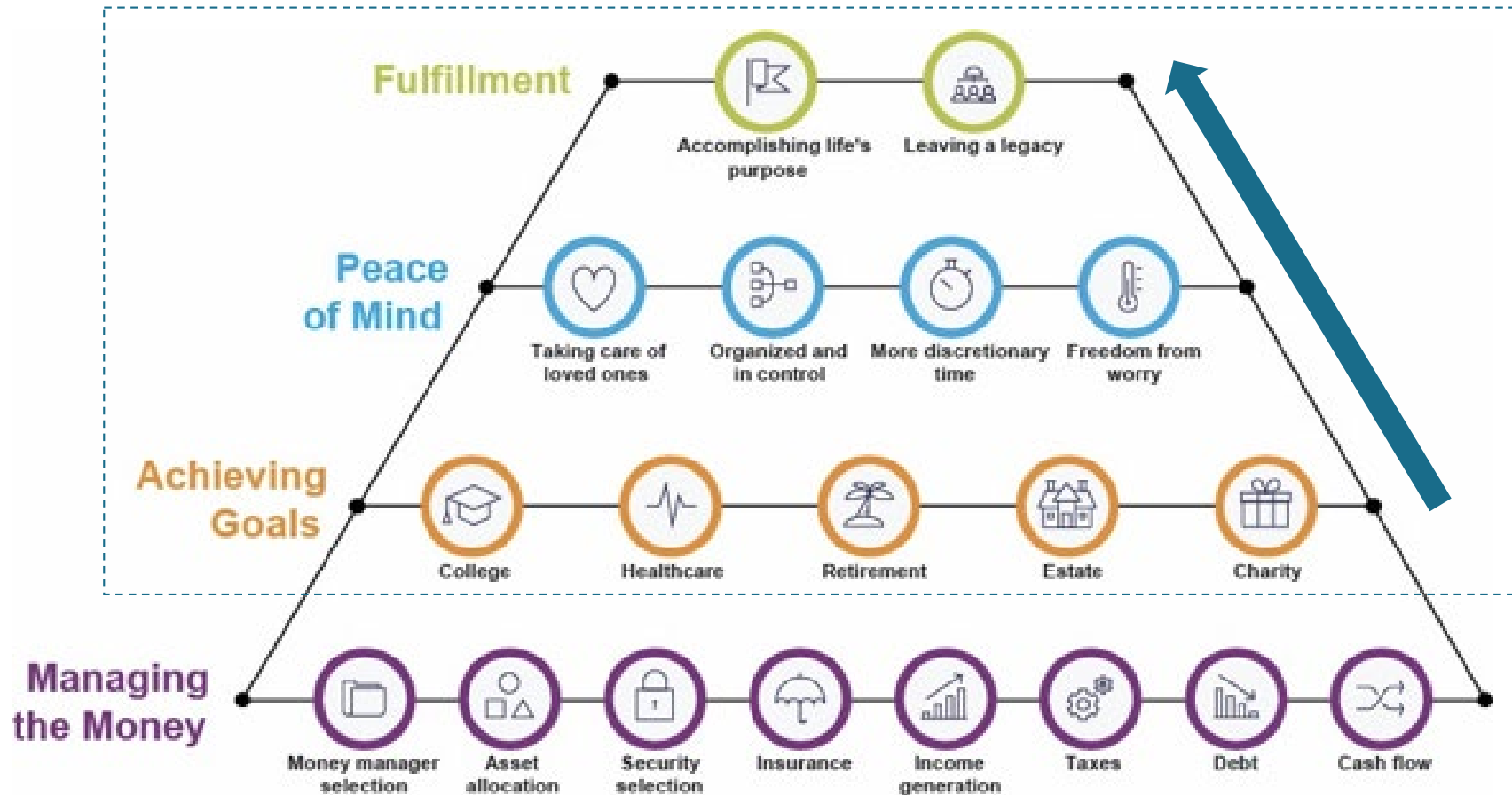
THE STEVIE® AWARDS FOR  
SALES & CUSTOMER SERVICE

Customer Service Awards 2015 -2021

**94%+**

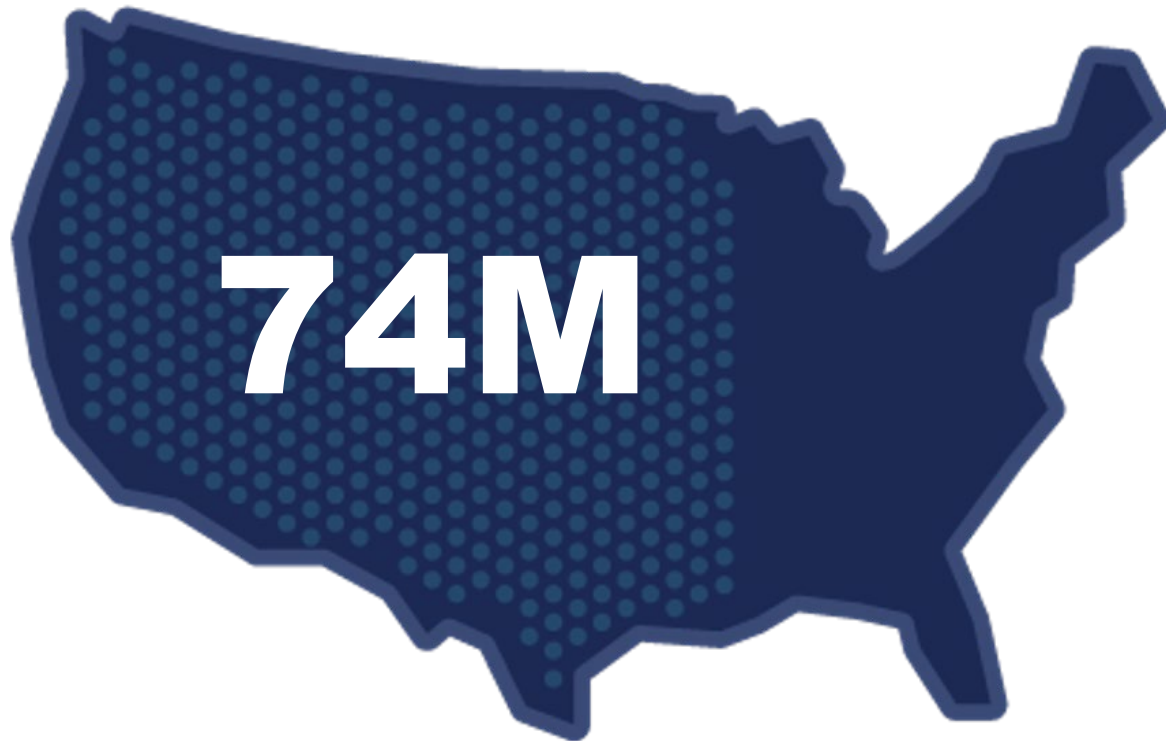
Customer satisfaction

# Helping Advisors Become Better Planners



Financial Planning  
**eMoney**  
Financial Wellness  
**incentive**  
Advisor Marketing  
**bamboo**

# Meeting the Growing Demand for Advice through Digital Engagement



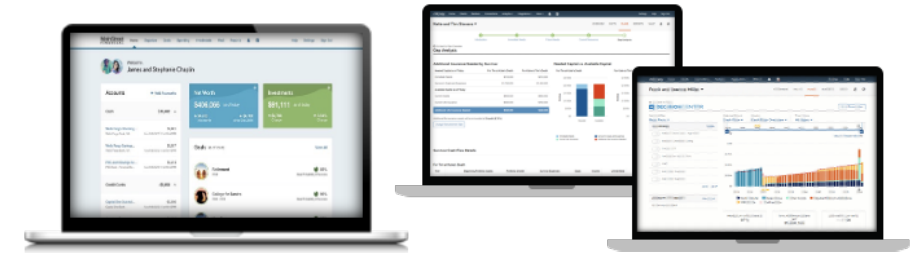
U.S. Households want financial advice delivered by a professional

Financial Advisors focus on ~35% of these households ... **technology can close the gap**



# Comprehensive Financial Planning

Enables Advisors to develop a holistic view of a client's current financial health and a clear path that demonstrates how to achieve future goals and objectives

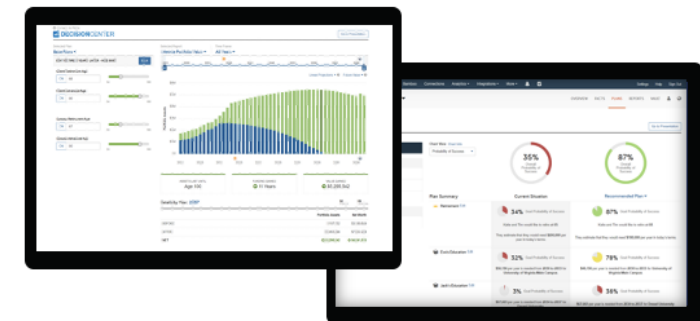


Assemble Client's Full Financial Picture

Engage Clients with Interactive Tools and Experiences

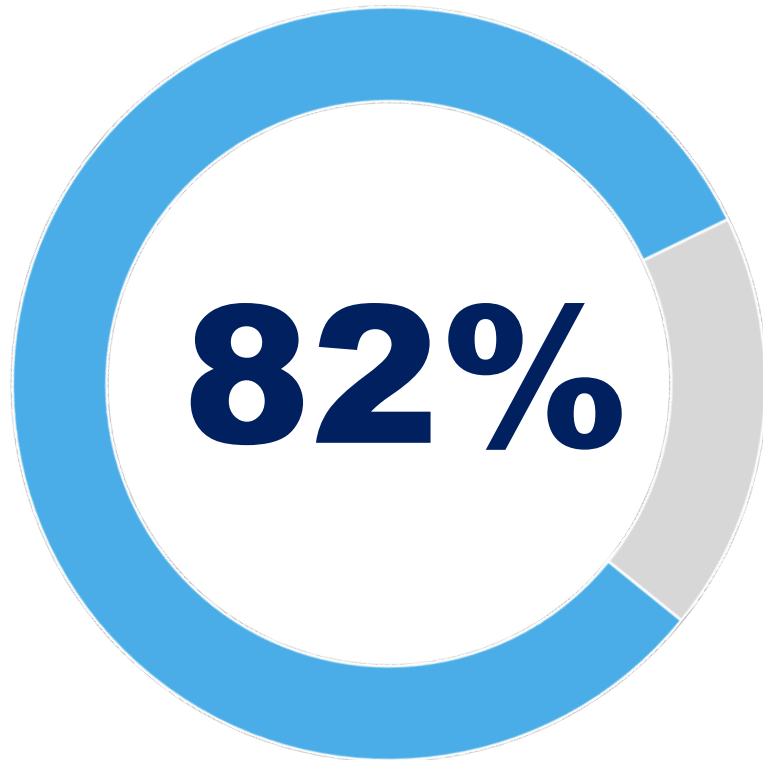
Deliver a Personalized Financial Plan

Leverage What-If Scenarios to Drive Deeper Understanding



# The Impact of Financial Planning

## Advisor Efficiency



Saw improvement in **business efficiency** by saving time, money, and resources

## Client Satisfaction



Say their clients are more **satisfied** because of eMoney

# Advisor Efficiency



**82%** of eMoney clients saw an improvement in business efficiency



**60%** Sought eMoney to **save time in creating financial plans**

## Business Efficiency Insights Since Using eMoney, Advisors

**44%** report their business efficiency has improved **by 50% or more**

**69%** can more quickly develop and update financial plans

**51%** have been able to streamline their financial planning process

## Cost Efficiency Insights Since Using eMoney, Advisors

**72%** are able to more quickly create “what-if” planning scenarios

**68%** are able to more easily and quickly get account aggregation

**54%** are able to more quickly generate client reports

# Improved Client Satisfaction



**90%**

have seen an improvement in **client satisfaction** using eMoney



**Client Portal & Website (64%)**

*"The ability to retain clients by encouraging the use of the client portal."*



**Account Aggregation (59%)**

*"Aggregation of all client assets and liabilities help spur on conversation."*



**Document Vault (59%)**

*"The vault is extremely valuable for documents."*



**More Valuable Client Comms (58%)**

*"We have been able to redirect our meetings to the holistic financial picture & engage in conversations other than ROI."*



**Interactive Planning (55%)**

*"Clients love the interface and engage with it more. I'm able to do better planning & present it to them live. Great live planning."*



# 2020 was a Pivotal Year for Advisors!

Advisors who use eMoney were well-positioned to embrace the rapid move to digital engagement with clients

Do you agree with the following statements?		
	2019	2021
My investment with eMoney is paying off.	66%	86%
My clients are more satisfied because of eMoney.	69%	90%

Seamless integration of features including interactive financial planning, aggregation, collaboration via screen sharing & document vault drove strong engagement and ROI.

**Thank you**

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